

# Patient Registration Form - We look forward to meeting you

Title Surname	Gi	ven Name/s					
Known as		Gender			Date of Birth		
Address			Suburb			Postco	ode
Postal Address (if different to above)			Suburb			Postco	ode
Home Phone	Mobile Ph	none		W	ork Phone		
Email Address							
Email Address							
Modicaro Numbor		PofNumbor		Evoiny Do	to		
Medicare Number		Ref Number		Expiry Da	te		
		Ref Number Expiry Date			ite ird/Gold Carc	d or other	
						d or other	
DVA Card Number						d or other	
DVA Card Number		Expiry Date				d or other	
DVA Card Number Healthcare/Pension Card Number	YES	Expiry Date Expiry Date		White Ca	ord/Gold Carc		
Medicare Number DVA Card Number Healthcare/Pension Card Number Do you identify as Aboriginal	YES	Expiry Date Expiry Date		White Ca			

as well as other general and appointment information. We communicate this information via text, email, telephone or mail. We may leave telephone voice messages.

Do you consent to these forms of communication?		YES NO	If no, please provide details to our receptionist team
Next of Kin - Name	Home phone	Mobile phone	Relationship to you
Emergency Contact - Name	Home phone	Mobile phone	Relationship to you

Do you require the assistance of a language interpreting service? If yes, what language do you require

Do you require the assistance of an Auslan NABS interpreting service?

NO

YES

# Please turn over and read carefully before signing

# Important Information/Patient Consent

## Please read carefully before signing

Inverloch Healthcare collects information from you in order to provide quality health care. We require you to provide us with your personal details and medical history so that we may properly assess, diagnose and treat illnesses and medical conditions, ensuring we are proactive in your health care.

We are committed to maintaining the privacy of your personal information in keeping with the Privacy Act 1988 (Cth), the Privacy Amendment (Enhancing Privacy Protection) Act 2012.

Your personal information will only be used for the purposes for which it was collected or as otherwise permitted by law, and we respect your right to determine how your information is used or disclosed.

The information we collect may be collected by a number of different methods and examples may include: medical test results, notes from consultations, Medicare details, data collected through conversations with you, details obtained from other health care providers (e.g. specialist correspondence), your guardian, next of kin or emergency contact. We may also collect personal information when you send us an email, SMS, telephone us, make an online appointment or communicate with us using social media.

By signing below, you (as a patient/parent/guardian) are consenting to the collection of your personal information, and that it may be used or disclosed by the practice for the following purposes:

- Administrative purposes in the operation of our general practice
- Billing purposes, including compliance with Medicare requirements including debt collection
- Follow-up reminder/recall notices for treatment and preventative healthcare, often issued by text message
- Disclosure to others involved in your health care, including treating doctors and specialists outside this medical practice. This may occur through referral to other doctors, or for medical tests and in the reports or results returned to us following the referrals.
- Accreditation and quality assurance activities
- For legal related disclosure as required by a court of law
- For the purposes of research only where de-identified information is used, e.g. PHN (Primary Health Network)
- To allow registrars and staff to participate in medical training/teaching using only de-identified information
- To comply with any legislative or regulatory requirements, e.g. notifiable diseases/Australian Immunisation Registry/ My Health Record

Inverloch Healthcare will ensure your details are treated with the utmost confidentiality. Your records are very important and we will take all steps necessary to ensure they remain confidential.

## Transfer of Health Information

Please ask at reception if you wish to have a summary of your health records transferred to our clinic from another provider. Please be aware that the clinic providing the health records may charge you a fee for the transfer of records.

Inverloch Healthcare may charge a fee for the transfer of your Health Information to another clinic.

## **Accounts**

I understand that Inverloch Healthcare is a Private Billing Clinic and fees may be charged for all consultation types, including telehealth consultations- please refer to our fee details on display in reception or via our website.

Payment in full is requested at the time of consultation or a handling fee may be charged- cash, Visa and MasterCard are accepted. We may contact you to settle outstanding accounts by telephone, email, text message or mail. Accounts referred to a debt collection agency or solicitor will incur a debt collection fee. A \$30 non-attendance fee may be charged for non-attendance or late cancellation. Please be advised that all casual patients appointments are privately billed with a \$50 gap fee.

I have read, understood and agree to the above Inverloch Healthcare Pty Ltd Important Information.

Signature: \_\_\_\_\_

\_\_\_Date: \_\_\_\_\_

Name (please print) \_\_\_\_\_\_ If not patient, your relationship to patient \_\_\_\_\_\_